
Pay Your Water Bill Online! Customers now have the ability to make payments online by accessing the City's website at <https://arcata.merchantransact.com/default.aspx>. The online payment system provides convenient paperless statements via email, ability to view and pay bills online, obtain account usage information, 24/7 account access, reduced time paying bills, and saving on stamps. For questions regarding the online process, please contact the Finance Department at (707) 822-5951.



City of Arcata 2016 Consumer Confidence Report

March 2017

The City of Arcata (City) is responsible for providing safe, reliable, high quality drinking water to its customers. The Consumer Confidence Report, or CCR, is an annual water quality report that the City is required to provide customers with in accordance with requirements of the Safe Drinking Water Act. The purpose of the CCR is to raise customers' awareness of the quality of their drinking water, where their drinking water comes from, and the importance of protecting drinking water sources. Please take a moment to read through this report to learn about the quality of your drinking water. This report shows the results of drinking water monitoring for the period of January 1 - December 31, 2016.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo ó hable con alguien que lo entienda bien.

In 2016, results from our water quality monitoring and testing program indicate that our water quality is very high, as has consistently been the case in past years. Last year more than 2,500 tests for over 50 constituents were conducted on your drinking water. Sampling results for constituents that were detected in your drinking water are presented in the Sampling Results section of this report.

The City strives to provide excellent quality water and service to our customers. If you have any questions about your drinking water or this report call Rachel Hernandez, Environmental Compliance Officer at (707) 822-8184. You may also attend a regularly scheduled Arcata City Council meeting held the first and third Wednesday of each month at 6 p.m. in the Council Chamber, 736 F Street, Arcata, CA, to hear, discuss or deliberate upon any item or subject within the City's jurisdiction.

Landlords, tenants may not receive this report since they may not be direct customers of the City. You should make this report available to such people by posting it in a conspicuous place, distributing copies to all tenants or by directing tenants to <http://www.cityofarcata.org/327/Water-Quality-Reports>.

Cross Connection Protection. Backflow prevention assemblies are designed to allow water to flow into your home or business from the public water system but not allow water to flow in the reverse direction, creating effective cross connection protection. Reverse flow can carry untreated pollutants and contaminants into the public water system, compromising water quality for all customers. Backflow prevention assemblies are required to be tested annually to ensure they are effectively protecting the public water system. If your residence has a well on the premises or your business has fire sprinklers and/or landscaping, you likely have a backflow prevention assembly. For questions regarding annual testing requirements, call Mike Clinton, Utilities Supervisor at (707) 822-8184.

Where Does My Water Come From?

The City has two sources of drinking water. The primary source of drinking water is groundwater purchased from Humboldt Bay Municipal Water District (HBMWD). The secondary source of drinking water is the City's Heindon Well. Heindon Well was not in use in 2016 to assist in complying with drought-related water use reduction standards. Water quality results for Heindon Well in previous years is available at <http://www.cityofarcata.org/327/Water-Quality-Reports>.

Drinking water purchased from HBMWD is drawn from wells located in the bed of the Mad River northeast of Arcata. These wells, called Ranney Wells, draw water from the sands and gravel of the aquifer at depths of 60 to 90 feet, thereby providing a natural filtration process. During the summer, this naturally filtered water is disinfected with chlorine before being delivered to the City via transmission lines to the Alliance Road Transfer Station, the Wymore Road Intertie, and the Aldergrove Road Intertie. During the winter, prior to disinfection, the groundwater is treated at HBMWD's Turbidity Reduction Facility to reduce occasional turbidity (cloudiness) in the source water. While turbidity itself is not a health concern, the State Water Resources Control Board (State Board) Division of Drinking Water is concerned that at elevated levels, turbidity could potentially interfere with the disinfection process.

Prior to delivery to the drinking water distribution system, fluoride is added to the drinking water to adjust the naturally occurring level of fluoride to an optimal level to prevent tooth decay. You may obtain more information about fluoridation, oral health, and current issues at http://www.waterboards.ca.gov/drinking_water/certlic/drinkingwater/Fluoridation.shtml.

Source Assessment & Vulnerability Assessment

A Drinking Water Source Assessment conducted by the California Drinking Water Source Assessment and Protection Program, completed in August 2002, classified HBMWD's Ranney Wells as a groundwater source which is most vulnerable to the following activities not associated with any detected contaminants: lumber processing and manufacturing, low density septic systems, wood preserving/treating and wood/pulp/paper processing and mills. Due to the detection of aluminum, Ranney Wells are considered vulnerable to activities that may have contributed to, or caused the release of aluminum. In particular, aluminum is believed to be associated with the residue from some surface water treatment processes and erosion of natural deposits. Due to the detection of barium, Ranney Wells are considered vulnerable to activities that may have contributed to, or caused the release of barium. In particular, barium is believed to be associated with discharges of oil drilling wastes and metal refineries, and erosion of natural deposits.

The Drinking Water Source Assessment report is available through the State Board by contacting the State Water Resources Control Board, Division of Drinking Water, District 01 at (530) 224-4800 or 364 Knollcrest Drive, Suite 101, Redding, CA 96002.

Additional Information about Drinking Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- *Microbial contaminants*, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- *Inorganic contaminants*, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- *Pesticides and herbicides*, that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- *Organic chemical contaminants*, including synthetic and volatile organic chemicals, that are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, agricultural application, and septic systems.
- *Radioactive contaminants*, that can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, the U.S. Environmental Protection Agency (USEPA) and the State Water Resources Control Board prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. State Board regulations also establish limits for contaminants in bottled water that provide the same protection for public health.

Drinking Water and Your Health

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline (1-800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. USEPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

Sampling Results

The tables on the following pages list all of the drinking water contaminants that were detected during the most recent sampling for the constituent. The presence of these contaminants in the water does not necessarily indicate that the water poses a health risk. The State Board allows us to monitor for certain contaminants less than once per year because the concentrations of these contaminants do not change frequently. Consequently, some of the data, though representative of the water quality, are more than one year old.

Definitions for the terms used in the following tables are given at the end of the Sampling Results section.

Sample Source/Location Information

“HBMWD” - data provided by Humboldt Bay Municipal Water District is representative of untreated source water or treated water purchased from HBMWD.

“Distribution System” - samples collected from locations throughout the distribution system and representative of treated water delivered to customers.

Coliform bacteria monitoring is conducted weekly throughout the distribution system. Total coliform and *E. coli* monitoring results are presented in Table 1.

TABLE 1 – SAMPLING RESULTS SHOWING THE DETECTION OF COLIFORM BACTERIA IN 2016					
Microbiological Contaminants	Highest No. of Detections	No. of months in violation	MCL	MCLG	Typical Source of Bacteria
Total Coliform Bacteria	0	0	More than 1 sample in a month with a detection	0	Naturally present in the environment.
<i>E. coli</i>	0	0	A routine sample and a repeat sample detect total coliform and either sample also detects fecal coliform or <i>E. coli</i>	0	Human and animal fecal waste.

Although sodium and hardness do not have Maximum Contaminant Levels (MCLs) or Public Health Goals (PHGs), they are of interest to many consumers. Sodium refers to the salt present in the water and is generally naturally occurring. Hardness is the sum of polyvalent cations present in the water, generally magnesium and calcium, which are usually naturally occurring. Sodium and hardness data are presented in Table 2.

TABLE 2 – SAMPLING RESULTS FOR SODIUM AND HARDNESS				
Constituent (reporting units)	Sample Source/Location	Year Sampled	Average	Range
Sodium (ppm)	Distribution System	2016	3.9	N/A
Hardness (ppm as CaCO ₃)	Distribution System	2016	100	N/A

Lead and Copper Monitoring is conducted throughout the distribution system to determine whether there is any evidence of lead or copper in the tap water of our community. If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The City is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize your exposure is available from the Safe Drinking Water Hotline or at <http://water.epa.gov/drink/info/lead/index.cfm> and at <https://www.epa.gov/dwreginfo/lead-and-copper-rule>. Lead and copper monitoring results are presented in Table 3.

TABLE 3 – SAMPLING RESULTS SHOWING THE DETECTION OF LEAD AND COPPER (testing conducted in 2016)						
Constituent (reporting units)	No. of samples collected	90 th percentile level detected	No. of Sites Exceeding the AL	AL	PHG	Typical Source of Contaminant
Lead (ppb)	32	2.3	0	15	0.2	Internal corrosion of household water plumbing systems; discharges from industrial manufacturers; erosion of natural deposits.

TABLE 3 – CONTINUED

Copper (ppm)	32	1.1	0	1.3	0.3	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives.
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Primary Drinking Water Standards are established for contaminants that affect health. Monitoring results for contaminants with Primary Drinking Water Standards are presented in Table 4.

TABLE 4 – DETECTION OF CONTAMINANTS WITH A PRIMARY DRINKING WATER STANDARD

Constituent (reporting units)	Sample Source/Location	Year Sampled	Average	Range	MCL	PHG	Typical Source of Contaminant
Inorganic Constituents							
Aluminum (ppm)	HBMWD	2015	0.011	N/A	1	0.6	Erosion of natural deposits; discharges from industrial manufacturers.
Fluoride (ppm)	Distribution System	2016	0.58	ND – 1.34	2	1	Water additive which promotes strong teeth.
Disinfection Byproducts and Disinfectant Residuals							
Chlorine (ppm)	Distribution System	2016	0.5	0.2- 1.3	MRDL = 4.0	MRDLG = 4.0	Drinking water disinfectant added for treatment.
TTHMs -Total Trihalomethanes (ppb)	Distribution System	2016	16	12 – 20	80	N/A	By-product of drinking water chlorination.
HAA5 – Haloacetic Acids (ppb)	Distribution System	2016	6.9	5.2- 8.6	60	N/A	By-product of drinking water chlorination.

Secondary Drinking Water Standards (SDWS) are established for contaminants that affect aesthetics such as taste, odor, or the appearance of drinking water. There is no Public Health Goal (PHG) or Maximum Contaminant Level Goal (MCLG) for contaminants with SDWS because secondary Maximum Contaminant Levels (MCLs) are set on the basis of aesthetics. Contaminants with SDWS do not affect health at the MCL. Monitoring results for contaminants with SDWS are presented in Table 5.

TABLE 5 – DETECTION OF CONTAMINANTS WITH A SECONDARY DRINKING WATER STANDARD

Constituent (reporting units)	Sample Source/Location	Year Sampled	Average	Range	MCL	Typical Source of Contaminant
Chloride (ppm)	Distribution System	2016	4.0	N/A	500	Runoff/leaching from natural deposits; seawater influence.
Specific Conductance ($\mu\text{S}/\text{cm}$)	HBMWD	2015	160	N/A	1600	Substances that form ions when in water; seawater influence.
Sulfate (ppm)	Distribution System	2016	11	N/A	500	Runoff/leaching from natural deposits; industrial wastes.

TABLE 5 – CONTINUED						
Total Dissolved Solids (ppm)	Distribution System	2016	120	N/A	1000	Runoff/leaching from natural deposits.
Turbidity (NTU)	Distribution System(entry points)	2016	0.08	ND – 0.31	5	Soil runoff. Turbidity has no health effects. However, high levels can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease-causing organisms, including bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.

Additional Sampling

In addition to monitoring required by the Safe Drinking Water Act, the City monitors for unregulated constituents that some consumers may find of interest. The results of this monitoring are presented in Table 6.

TABLE 6 - SAMPLE RESULTS OF NON-REGULATED TESTING					
Constituent (reporting units)	Sample Source/Location	Year Sampled	Average	Range	Additional Information
Alkalinity (ppm as CaCO ₃)	Distribution System	2016	79	N/A	Alkalinity is a measure of the buffering capacity of water or its ability to resist change in pH.
Corrosivity (Langlier Units)	Distribution System	2016	-0.50	N/A	Corrosivity values in this range indicate that the water is slightly corrosive on the Langlier Index.

As part of the federal drinking water program, USEPA issues a list of currently unregulated contaminants to be tested by public water systems throughout the nation. This process occurs every five years pursuant to the Unregulated Contaminant Monitoring Rule (UCMR). The purpose of the UCMR program is to determine the prevalence of unregulated contaminants in drinking water. Results of this testing help USEPA determine whether or not to regulate new contaminants for protection of public health.

There have been three cycles of monitoring: UCMR 1 (2001-2003), UCMR 2 (2008-2010), and UCMR 3 (2013-2015). Humboldt Bay Municipal Water District and the City participated in each cycle of testing. Table 7 shows the City's UCMR3 sampling results for all constituents that were detected.

TABLE 7 - SAMPLE RESULTS OF UCMR 3 – DETECTED CHEMICALS (testing conducted in 2015)

Constituent (reporting units)	Level Detected		Levels & Goals			Likely Source
	Average	Range	Notification Level	MCL	PHG	
Chromium VI (ppb) / Hexavalent Chromium	0.19	0.053 – 0.29	N/A	10	0.02	Naturally occurring from geological formations, also from manufacturing of textile dyes, wood preservation, leather tanning, and anti-corrosion coatings.
Chromium, Total (ppb)	Median = 0.26	ND – 0.31	N/A	50	N/A	Discharge from steel and pulp mills and chrome plating; erosion of natural deposits.
Strontium, Total (ppb)	316	260 – 500	N/A	N/A	N/A	Strontium is a silvery metal that rapidly turns yellowish in air. Strontium is found naturally as a non-radioactive element. Strontium has 16 known isotopes. Naturally occurring strontium is found as four stable isotopes Sr-84, -86, -87, and -88. Twelve other isotopes are radioactive.
Vanadium, Total (ppb)	0.63	0.47 – 1.2	50	N/A	N/A	Naturally-occurring; the primary possible contaminating activity is steel manufacturing and in association with hazardous waste sites.
Chlorate (ppb)	Median = 25	ND – 120	800	N/A	N/A	Agricultural defoliant or desiccant; used in production of chlorine dioxide.

TERMS USED IN THIS REPORT

Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.	ND: not detectable at testing limit
Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency (USEPA).	NTU: Nephelometric Turbidity Units
Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.	ppb: parts per billion or micrograms per liter (µg/L). One ppb is equivalent to one second in nearly 32 years.
Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.	ppm: parts per million or milligrams per liter (mg/L). One ppm is equivalent to one second in 11.5 days.
N/A: not applicable	Primary Drinking Water Standards (PDWS): MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.
	Public Health Goal (PHG): The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.
	Regulatory Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.
	Secondary Drinking Water Standards (SDWS): MCLs for contaminants that affect taste, odor, or appearance of the drinking water. Contaminants with SDWSs do not affect health at the MCL.
	TON: Threshold Odor Number
	µS/cm: microSiemens per centimeter

Les queremos dar información muy importante sobre su agua potable.

Tradúzcalo o hable con alguien que lo entienda bien.

Para obtener ayuda con la traducción, llame al (707) 822-8184

Drinking Water Monitoring Violation for City of Arcata Public Water System – April 2016

Our water system violated a drinking water monitoring standard. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did to correct this situation. We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During April 1 - April 30, 2016, we did not complete all monitoring or testing for fluoride and therefore, cannot be sure of the quality of our drinking water during that time.

When fluoride is being added to the drinking water system we are required to test the water each day for the fluoride concentration in the water reaching our customers. Every month, one of the daily samples is required to be divided into two portions. One portion of the sample is analyzed for fluoride concentration by the City's water laboratory. The other portion of the sample is analyzed for fluoride concentration by an independent, state certified laboratory. The results are then compared to determine the City's water laboratory's ability to accurately determine fluoride concentration in a drinking water sample.

What Happened? What Was Done?

The City failed to divide a drinking water sample for fluoride testing by an independent, state certified laboratory in April 2016. The City was in compliance with all other fluoride monitoring requirements in April 2016 and the results of all other monitoring indicated that the City was in compliance with fluoridation requirements. The City returned to compliance with a sample collected on May 2, 2016. Split sample results for March and May 2016 are presented below:

Sample Date	City Laboratory Result	Independent Laboratory Result
3/1/2016	0.7 mg/L	0.6 mg/L
5/2/2016	0.2 mg/L	0.2 mg/L

This notice is being issued because of a monitoring violation. Operations and laboratory data do not indicate that the fluoride concentration in the drinking water was above 0.8 mg/L in April 2016.

What should you do?

This was not an emergency. If it had been, you would have been notified immediately. It is not necessary to use alternative water supplies because of this violation.

Please share this information with other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information please the City of Arcata Environmental Services Department at (707) 822-8184 or 736 F Street, Arcata, CA 95521. Some home water treatment units are also available to remove fluoride from drinking water. To learn more about available home water treatment units, you may call the State Water Resources Control Board, Division of Drinking Water, Water Treatment Device Registration Unit at (916) 449-5600.